NSW Telco Authority

Digital platforms for critical communications

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About us







Connectivity leader

Lead strategy to guide investment, policy and priorities, and align all-of-government initiatives



Public Safety Network

Operate and maintain the Public Safety Network for emergency and essential services and government agencies



Telecommunications and emergency management

Coordinate response and protect telecommunications infrastructure during emergencies



Program delivery

Deliver major telecommunications and digital infrastructure

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Customer centricity













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What is a platform?





Uber

A ride-hailing, food delivery, and logistics service

Connects drivers with riders or consumers



Amazon

A global online marketplace for a wide variety of goods

Connects retailers with consumers



Apple app store

A storefront to discover and download apps

Connects app developers with users



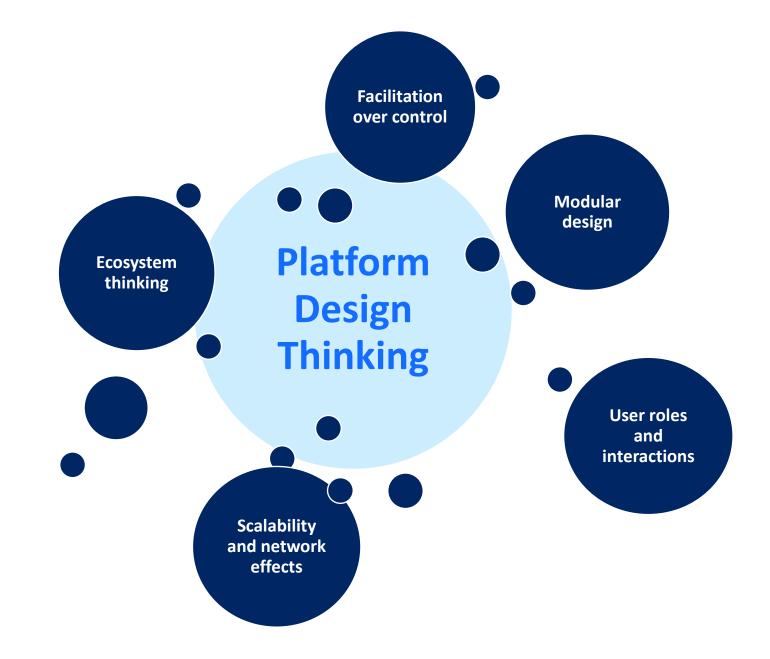
Fuel Check

Real-time information about fuel prices

Connects service station operators with drivers

Principles





Benefits



Accelerates innovation

Engages all ecosystem contributors in ideation

Enhances customer value

Offers greater flexibility and customisation

Unlocks new business models

Transforms products and services into scalable platforms

Improves agility

Faster adaption to change via modular ecosystem

Our role as aggregator





Coordinate and synchronise efforts



Validate most suitable technologies



Ensure solutions will be interoperable



Maintain consistency of approach



Inform recommendations for NSW Government investment

Driving value for all



Ecosystem thinking

Make solutions more accessible

Modular design

Establish open environments for reliable solutions and compliant devices

Network effects

Drive adoption and usage with interoperable solutions

Scalability

Access and deploy solutions more affordably



Platform Design Thinking





Thank you

Any questions?

